

Subject: Open Enrollment is here Choose your benefits by August 10.

Open Enrollment is
AUGUST 1–AUGUST 10

MyABI
BENEFITS



Open Enrollment is here. Choose your benefits by August 10.

It's now time to enroll in your 2023 City of Abilene benefits. This year is an **ACTIVE** enrollment, which means you will need to actively enroll and make new benefit elections if you want coverage in 2023 or actively waive if you wish to decline benefits in 2023. If you do not make elections during Open Enrollment, you will lose coverage and will have to wait until January 1, 2024 to get coverage, unless you have a qualifying life event, such as marriage or the birth of a child.

If you haven't already logged into the system, you'll need to:

- Go to benefitsolver.com
- Your user ID is your City of Abilene email
- Register using company key "abilene"

You can explore all your available benefit options and choose the right ones for you. The site is packed with resources that make it easier than ever to select the right benefits, including those noted below:

MyChoice® Mobile App

Once you register on benefitsolver.com, you can download the MyChoice® Mobile App from the Apple Store or Google Play. This app lets you store digital versions of your ID cards, access coverage details, upload dependent verification documents, make benefits elections, and much more.

Virtual Benefits Assistant SofiaSM

There's no need to call the benefits Service Center. Available to chat 24 hours a day and seven days a week, Sofia answers a wide variety of benefits questions and helps you find resources and support. You can chat with Sofia at benefitsolver.com or on the MyChoice Mobile App.

Verifying your dependents

Once you finish enrolling, if you will be adding new dependents, covering dependents for the first time or covering dependents for the first time in the Benefitsolver system, you must verify your dependents. You'll see a notification on your home page next to the "Important Reminders". Simply click on it and follow the prompts to verify your dependents. You will need to upload documentation of your relationship with each dependent you add to your coverage. Acceptable documentation would be official documentation such as a marriage license or a birth certificate. You may also choose to upload your documents on the MyChoice App.

Failure to provide this required documentation by the deadline, will result in your dependent not being covered under your 2022 benefits. Please note, the deadline to submit documentation for dependent verification is at the close of Annual Enrollment which is August 10, 2022.

Need live support?

Call Member Services at 833-989-1964. Benefits specialist are available from Monday through Friday from 7:00 a.m. to 7:00 p.m., CST.

Subject: Just five days left to enroll in your benefits



Just five days left to enroll in your benefits.

Have you reviewed your options and made your choices? You have five days left to enroll in your benefits. Don't miss this opportunity to create the benefits package that works for you. Your 2023 Benefits Open Enrollment will end on **August 10, 2022**.

Open Enrollment is your one chance to select benefits coverage or waive your coverage for 2023 unless you experience a qualifying event such as marriage or the birth of a child. **If you do not make benefit elections or waive your 2023 benefits coverage by August 10, 2022, you will not have any benefits coverage in 2023.**

Ready to enroll?

Log in to benefitsolver.com to view options, access additional details and enroll. The username is your company email and the company key is "abilene".

Verifying your dependents

Once you finish enrolling, if you will be adding new dependents, covering dependents for the first time or covering dependents for the first time in the Benefitsolver system, you must verify your dependents. You'll see a notification on your home page next to the "Important Reminders". Simply click on it and follow the prompts to verify your dependents. You will need to upload documentation of your relationship with each dependent you add to your coverage. Acceptable documentation would be official documentation such as a marriage license or a birth certificate. You may also choose to upload your documents on the MyChoice App.

Failure to provide this required documentation by the deadline, will result in your dependent not being covered under your 2022 benefits. Please note, the deadline to submit documentation for dependent verification is at the close of Annual Enrollment which is August 10, 2022.

Want to manage your benefits on-the-go?

Download the MyChoice® Mobile App from the Apple Store or Google Play and login using your Benefitsolver username and password.

Can't find what you're looking for?

Available 24 hours a day, seven days a week, Sofia is your personal benefits assistant and can virtually answer any of your questions on our benefits website or via the MyChoice Mobile App.

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Call Member Services at 833-989-1964. Benefits specialist are available from Monday through Friday from 7:00 a.m. to 7:00 p.m., CST.

Subject: Just two days left to enroll in your benefits



Just two days left to enroll in your benefits.

Have you reviewed your options and made your choices? You have two days left to enroll in your benefits. Don't miss this opportunity to create the benefits package that works for you. Your 2023 Benefits Open Enrollment will end on **August 10, 2022**.

Open Enrollment is your one chance to select benefits coverage or waive your coverage for 2023 unless you experience a qualifying event such as marriage or the birth of a child. **If you do not make benefit elections or waive your 2023 benefits coverage by August 10, 2022, you will not have any benefits coverage in 2023.**

Ready to enroll?

Log in to benefitsolver.com to view options, access additional details and enroll. The username is your company email and the company key is "abilene".

Verifying your dependents

When you finish enrolling, follow the prompts on the "Important Reminders" list on the Benefitsolver website if you added dependents to any of your benefits coverages.

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Subject: It is your last day to enroll in your benefits

Open Enrollment is
AUGUST 1 – AUGUST 10

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BENEFITS



It is your last day to enroll in your benefits.

Have you reviewed your options and made your choices? It is your last day to enroll in your benefits. Don't miss this opportunity to create the benefits package that works for you. Your 2023 Benefits Open Enrollment will end at **11:59 p.m. tonight.**

Open Enrollment is your one chance to select benefits coverage or waive your coverage for 2023 unless you experience a qualifying event such as marriage or the birth of a child. **If you do not make benefit elections or waive your 2023 benefits coverage by August 10, 2022, you will not have any benefits coverage in 2023.**

Ready to enroll?

Log in to benefitsolver.com to view options, access additional details and enroll. The username is your company email and the company key is "abilene".

Verifying your dependents

When you finish enrolling, follow the prompts on the "Important Reminders" list on the Benefitsolver website if you added dependents to any of your benefits coverages.

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Subject: Are you ready to finish enrolling?

Open Enrollment is
AUGUST 1–AUGUST 10

MyABI
BENEFITS



Are you ready to finish enrolling?

Your benefit elections are currently in-progress. Please log in to our benefits website and finalize your elections.

When do I need to enroll?

Open Enrollment is your one chance to select benefits coverage or waive your coverage for 2023 unless you experience a qualifying event such as marriage or the birth of a child. **If you do not make benefit elections or waive your 2023 benefits coverage by August 10, 2022, you will not have any benefits coverage in 2023.**

Ready to complete your enrollment?

Log in to benefitsolver.com to view options, get information and finish enrolling. The username is your company email and the company key is "abilene".

Verifying your dependents

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Failure to provide this required documentation by the deadline, will result in your dependent not being covered under your 2023 benefits. Please note, the deadline to submit documentation for dependent verification is at the close of Annual Enrollment which is August 10, 2022.

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Subject: Your Open Enrollment period has ended

Open Enrollment is
AUGUST 1 – AUGUST 10

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BENEFITS



Your Open Enrollment period has ended.

You won't be able to make any changes to your benefits until our next Open Enrollment period unless you have a qualifying life event, such as a marriage or the birth of a child. **If you failed to go in and make benefit elections or waive your 2023 benefits coverage as of yesterday, you will not have any benefits coverage in 2023.**

Need more information?

Log in to benefitsolver.com to view options and access additional benefits details. The username is your company email and the company key is "abilene".

If you can't find what you're looking for, or if you need more help, access Sofia, your personal benefits assistant. Sofia is available to chat 24 hours a day, seven days a week, whenever you have a benefits question.

Need live support?

Call Member Services at 833-989-1964. Benefits specialist available Monday through Friday from 7:00 a.m. to 7:00 p.m., CST.

04/04/2022